



Mississippi
Mills

Customer Feedback Form on Accessibility for Ontarians with Disabilities

The Municipality of Mississippi Mills strives to meet the needs of our customers. We use your feedback to ensure that we meet reasonable expectations and can provide our services to all of our users, and make improvements where necessary.

1. When did you visit a Municipality facility?

2. What time did you visit the facility?

3. Which facility did you visit?

4. Did we respond to your customer service needs?

Yes

No

5. Was your customer service provided in an accessible manner?

Yes

Somewhat

No

Please Explain.



Mississippi
Mills

6. Did you have any problem accessing our services?

Yes

Somewhat

No

Please Explain.

7. Do you have any other comments?

Name (Optional):

Address (Optional):

Phone Number (Optional):

Email Address (Optional):

Preferred Method of Contact:

Mail:

Phone:

Email:

Please save and e-mail your form to info@mississippimills.ca or mail/drop off at the Municipal Office 3131 Old Perth Road, Almonte ON K0A 1A0