

June 9, 2020

To: PSS Owners/Operators:

Re: Preparations for re-opening Personal Service Settings

The Leeds, Grenville & Lanark District Health Unit would like to provide guidance to support owners/operators on how to reopen Personal Services Settings while reducing the risk of staff and clients from contracting COVID-19.

The Ontario Government announced that Personal Service Settings offering certain services will be allowed to re-open in Leeds, Grenville & Lanark as of June 12<sup>th</sup> 2020, with appropriate precautions in place.

Examples of PSSs that are included in Stage 2 re-opening include:

- Hair services (including barber shops, hair salons, hairdressers/stylists, colour consulting services, scalp treatment services, hair weaving services, and hair replacement services)
- Beauty salons, shops and parlours (including beauticians, estheticians, cosmetology shops or salons, manicure and pedicure salons)
- Hair removal services
- Diet centres (non-medical), diet workshops, weight control clinics, and weight-reduction centres (non-medical)
- Piercing services
- Day spas
- Tanning salons
- Tattoo studios

Where physical distancing cannot be maintained, personal care service providers should ensure that:

- Patrons wear face coverings at all times.
- Workers wear face coverings and other appropriate personal protective equipment (PPE), including gloves.
- Personal care services must take measures to enable physical distancing between patrons, such as limiting the number of people who may be in the business at any one time.
- Businesses should also consider operating by appointment and/or recording each patron's name and contact information for the purpose of contact tracing.

Restrictions include:

- Prohibiting services that tend to a customer's face, such as facials, facial hair grooming, eyebrow grooming and makeup, as well as oxygen bars.
- Steam rooms, saunas and bath houses must remain closed.
- Baths, hot tubs, floating pools and sensory deprivation pods are closed except for therapeutic purposes prescribed by or administered by a regulated health professional.
- Change rooms and showers for water amenities will be available to the public if operators have the ability to adequately sanitize and disinfect the facilities.

For clarity, a business can open to offer other permitted services even if a restricted activity is its primary service (e.g., a facial salon can open to provide other services).

To assist you in your preparation, please refer to Workplace Safety & Prevention Services "[Guidance on Health and Safety for Personal Services Settings During COVID-19](#)".

**Personal Service Settings must also comply with the [PSS Regulation](#) in addition to Ontario's [Emergency Orders](#). For more COVID-19 related information and signage for Businesses, visit the [Leeds, Grenville & Lanark District Health Unit](#) website or call 1-800-660-5853 and ask to speak with a Public Health Inspector. Information for Personal Service Settings can also be found on our [Beauty & Body Art](#) webpage.**

For more information on Ontario's re-opening visit <https://www.ontario.ca/page/reopening-ontario-whats-each-stage>

Best wishes for a successful reopening of your business,

Sincerely

Teresa Clow

Acting Manager Community Health Protection