



May 1, 2023

**Municipality Mississippi Mills  
Negotiated Request for Proposal for an IT Managed Service Provider**

**NRFP #23-001**

This Negotiated Request for Proposal is an invitation by the Corporation of the Municipality of Mississippi Mills ("the Municipality") to submit proposals for NRFP #23-001.

The Municipality is seeking proposals from IT Managed Service Providers ("MSPs" or "Bidders") with the necessary expertise to transition, enhance and replace the Municipality's current contract with the County of Lanark. The agreement between the successful Bidder and the Municipality will cover a period of five years.

The agreement between the Municipality and the successful Bidder will cover the provision and day-to-day oversight of all Municipal IT operations. This will include, but is not limited to, servers, networks, cybersecurity, hardware and physical IT infrastructure, support services and third-party/cloud vendor management.

In addition, the successful Bidder will have a demonstrated capacity and ability to advise the Municipality on its current state, making recommendations for improvements. The Municipality has several short-term IT goals, including transitioning to the Cloud. The successful Bidder will demonstrate the capacity and ability to support these goals within their proposal.

The NRFP document can be found on MERX

For further information please contact;

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