

# **ANNUAL REPORT**

2020

&

January 1-June 30, 2021

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## **EXECUTIVE SUMMARY**

In 2020 and the first half of 2021, the effects of the pandemic could be seen in the nature of operations for the Lanark County Situation Table and throughout the community. The table met consistently in a virtual format throughout this time, and agency representation has remained strong. This strength translated into opportunities for community collaboration to meet needs specific to the pandemic as well. This is contributing to efforts to enhance community safety and well-being.

There are currently 25 local front-line, human-service agencies actively participating at the situation table, with others serving in an ad hoc capacity. The group meets twice per month, with an ad hoc provision when necessary. Referrals to the table that meet the threshold of acutely elevated risk (AER) proceed to an intervention with appropriate agencies, all managed in a privacy-protective process. No personal information is collected or maintained by the situation table, but a de-identified Risk-Driven Tracking Database supported by the Ministry of the Solicitor General allows for the tracking of general demographics, risk factors, study flags, involved agencies and services mobilized. There is also a pre-consent-based non-AER process to try to reach individuals and families before their risk is elevated to acute.

In 2020, 28 discussions were held, with 24 meeting the threshold of AER. Of those, 15 were individuals and seven were families. More females were referred than males, with a particular jump in the first half of 2021. The number of youths referred has dropped dramatically, which could be related to the lockdowns and fewer referrals coming from schools. In general, the number of referrals has been increasing slightly over the last couple of years after a drop in 2018 when the Mobile Crisis Response Team was introduced. From inception to the end of June 2021, 269 referrals have been made, with 81% meeting the threshold for acutely elevated risk and, of those, 83% had overall risk lowered.

In 2020, and so far in 2021, there has been a shift in the level of agency involvement in discussions, likely attributed to the pandemic, with an increased frequency of involvement by Victim Services and Lanark County Social Services. The top risk factor continues to be mental health, but housing is increasing as a risk factor. The pandemic also saw a rise in poverty and basic needs for families, as well as mental health. For the first time, "homelessness" has appeared as the top study flag in 2021, replacing "recent escalation." Domestic violence and risk of losing housing/unsafe living conditions were also top study flags. In 2020, mental health, medical health and victim support were the top services mobilized.

Lanark County OPP continues to track pre- and post-referral numbers for calls for service for individuals referred by them to the situation table, and analysis continues to show a trend in the reduction of officer hours and calls for service being dedicated to the individuals referred. Total calls for service in 2019 for those individuals decreased by 56%.

The project continues to be funded through provincial grants. The current grant cycle will sustain the situation table and community safety and well-being components until March 2022. Through the Perth Police Services Board, \$700,000 for various programs has been secured since 2015 for the benefit of the entire county.

The coordinator is a member of several local committees that play a key role in information sharing and networking and have been valuable in the community safety planning process and for shared training opportunities, as well as presentations and mentorship activities related to Lanark County's community safety and well-being journey.

Thanks to the many partners that have contributed to the success of this project, which strives to make Lanark County and Smiths Falls a strong and vibrant community. This community's collaborative spirit serves as a role model for others.

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## **INTRODUCTION**

The Lanark County Situation Table Project began in September 2015 with two main objectives: to establish and maintain a situation table and to undertake a community plan for safety and well-being for Lanark County and Smiths Falls. Since then it has become a hub for community collaboration and networking.

The overall project pursues the philosophy of identifying root causes of crime and social disorder and finding ways to prevent them or mitigate harms. The situation table is a risk-intervention tool that mitigates harm, and the community plan for safety and well-being focuses on prevention and building social programs to strengthen the health and well-being of the community.

The purpose of this document is to provide community partners, police services boards/community policing advisory committees, local municipal councils and communities with an overview of activities in 2020 and the first half of 2021. It will provide background, situation table statistics for the reporting period and compared with other years, and information about grants and other activities. A separate "Community Plan for Safety and Well-being: Lanark County and the Town of Smiths Falls, Progress Report 2020" was released in February 2021.

This project has been made possible by grants from the Ministry of the Solicitor General (formerly Community Safety and Correctional Services), contributions from local municipalities and police services boards/community policing advisory committees, and in-kind support. Thanks to the Lanark County OPP and the Perth Police Services Board for taking the lead in establishing this model for Lanark County, to local municipalities for their support of the endeavour, and to the many partner agencies and their representatives who work tirelessly to help vulnerable people throughout Lanark County and Smiths Falls.

## **Background**

The Lanark County Situation Table is based on a risk-intervention model that originated in Glasgow, Scotland and made its way to Prince Albert, Saskatchewan, where officials sought an innovative way to combat waves of violent crime. Ontario began to promote the model through the Ontario Association of Police Services Boards in 2012 and has since become a national leader. The concept incorporates the philosophy that when a population's social determinants of health are strong (related to income and income distribution, education, unemployment and job security, employment and working conditions, early childhood development, food insecurity, housing, social exclusion, social safety network, health services, Aboriginal status, gender, race, disability), it can eliminate many of the roots causes of crime. When an individual has the tools to succeed, it leads to better outcomes.

The Perth Police Services Board incorporated these principles into its 2014-2016 Business Plan, as did the Lanark County OPP for the same cycle. The PSB, in partnership with Lanark County OPP, applied for and received provincial funding to pilot the project in 2015. A coordinator was hired in September of that year, and after preparation and training, the first situation table meeting was held on Dec. 9, 2015 with 14 agencies represented.

Thanks to continued provincial funding to support coordination and training each year, the community plan for safety and well-being was developed for Lanark County and Smiths Falls. Numerous training sessions for police and agencies have been held, and the overall program has expanded to provide opportunities for community networking in complex situations, including the pandemic. In 2019, the Community Safety and Policing Grant-Local Stream was approved for the Town of Perth by the Ministry of the Solicitor General to continue to coordinate this work for Lanark County and Smiths Falls up to March 31, 2022.

## **DISCUSSION**

This section will provide an overview of situation table operations, results for 2020 and the first six months of 2021, and the effect the situation table has had on police calls for service. It will also provide information about grants and other activities that have taken place.

## **How the Lanark County Situation Table Works**

The situation table brings front-line, acute-care, human-service agencies together to provide wrap-around support for individuals who meet a defined threshold of "acutely elevated risk" (AER). AER means someone is at imminent risk of self-harm or harming someone else. In 2020 there were representatives from 25 local agencies actively participating at the situation table, with several other agencies serving in an ad hoc capacity. Representatives work in a privacy-protective manner to rapidly connect individuals to appropriate services. Coordination support is provided by the part-time position that has been funded by provincial grants through the Perth Police Services Board. The situation table has been meeting twice monthly since December 9, 2015. It also meets on an ad hoc basis when necessary, and has done so 33 times from inception to the end of June 2021. The frequency of ad hoc meetings escalated during the pandemic. No personal information is collected or retained by the Lanark County Situation Table, but a privacy-protective database allows for de-identified tracking of limited demographic information and prevalent local risk factors. The situation table has also been an effective medium for representatives to identify systemic gaps, many of which were incorporated into the community plan for safety and well-being process.

In 2019, the Lanark County Situation Table began a new non-AER referral process in an effort to capture more individuals before their situations escalated to acutely elevated risk, including those who may have chronic issues and who would be considered to be at a high risk of harm. These individuals would exhibit multiple risk factors and would benefit from a multi-agency response. The referral process used is essentially the same as for acutely-elevated risk referrals, except consent for discussion is required upfront. Privacy legislation allows, in circumstances of imminent harm, for a discussion to take place prior to consent being received for individuals who are at acutely elevated risk. Consent up front is always preferred.

The Lanark County Situation Table uses the online Risk-Driven Tracking Database (RTD) through an agreement with and supported by the provincial Ministry of the Solicitor General (SOLGEN). This allows for nationally comparative data for analysis and for the situation table to track referrals in a de-identified format using a case number, general information about gender and age range, risk factors, study flags, agencies involved (originating and assisting) and services mobilized. No personal information is retained in the database. There are 105 risk factors and 33 study flags included in the database, encompassing a wide range of categories (e.g. addictions, mental and physical health, criminal involvement, housing). Three individuals are licensed and trained by SOLGEN to use the RTD for the Lanark County Situation Table (the coordinator and two OPP data analysts who are authorized as data recorders for the meetings). The system includes reporting capabilities to help with trend analysis and community safety planning. Reports are specific to each situation table and the system adheres to strict privacy and security guidelines.

The following agencies are actively represented at the Situation Table as of June 30:

- Adult Probation and Parole Ministry of Community Safety and Correctional Services
- Almonte General Hospital/Carleton Place Memorial District Hospital
- Catholic District School Board of Eastern Ontario
- Cornerstone Landing Youth Services

- ConnectWell Community Health (formerly North Lanark Community Health Centre)
- Family and Children's Services of Lanark, Leeds and Grenville
- Lanark County Interval House
- Lanark County Mental Health
- Lanark County Paramedic Services
- Lanark County Sexual Assault & Domestic Violence Program
- Lanark County Social Services (Ontario Works, Social Housing, Children's Services and Developmental Services)
- Lanark, Leeds, Grenville Addiction and Mental Health
- Leeds, Grenville, Lanark District Health Unit
- Local Health Integration Network South East
- Ontario Disability Support Program
- Open Doors for Lanark Children and Youth
- OPP Lanark County
- Perth and Smiths Falls District Hospital
- Rideau Community Health Services
- RNJ Youth Services
- Smiths Falls Police Service
- Transitional Aged Youth Program
- Thrive (Upper Canada Family Health Team)
- Upper Canada District School Board
- Victim Services of Lanark County

Representation at the situation table has been very stable, with numerous individuals consistently attending on behalf of their member agencies – some since inception in 2015. The agencies at the situation table represent a range of human-service sectors and typically have a mandate to provide case management. This may include, for example, counselling for mental health or addictions; support for basic needs, including financial, housing, disabilities or health care; supports related to domestic violence and sexual assault, or programs directed by and through probation. School boards are represented for the early intervention capabilities they inherently have through their daily contact with students who may be at risk, as well as the support systems they have for students. Representatives from participating agencies determine the level of risk for individuals before referring them to the situation table for consideration.

The Lanark County Situation Table itself does not conduct case management. Rather, the agencies involved at the intervention stage take on that role as appropriate and with consent. In addition, self-referrals are not accepted; referrals are made through one of the participating agencies. Several agencies that are not full participating members at the situation table, but that may encounter individuals who could be referred, have been made aware of the referral process and are sometimes involved.

Referrals are made by core participating agencies following a four-filter process (see below), which helps to determine whether the referral meets the threshold for acutely elevated risk (see below). Guidelines are provided by the Information Privacy Commission of Ontario. If an individual meets the threshold of acutely elevated risk, relevant agencies coordinate a rapid intervention with appropriate supports in an effort to prevent a crisis.

### **Acutely Elevated Risk**

The Lanark County Situation Table uses the following definition of acutely elevated risk:

"Acutely elevated risk" is a reference to any situation impinging on individuals, families, groups or places where circumstances indicate an extremely high probability of the occurrence of victimization from crime or social disorder. Left untended, such situations would likely result in serious harm or lead to the situation worsening to the point where a more formal and intrusive intervention is required, such as targeted enforcement and/or other emergency responses.

The "acute" nature of these situations is an indicator that threatening circumstances have accumulated to the point where a crisis is imminent, new circumstances have contributed to severely increased chances of victimization, and/or any effort to mitigate victimizations requires a multi-agency response.

Objective and standardized criteria for acutely elevated risk do not exist owing to the complexity and uniqueness of each situation. Therefore professionals sitting at the Lanark County Situation Table are required to rely on their combined experience and professional judgment to discriminate whether any given situation merits the designation "acutely elevated risk."

#### Four Filter Process

The Lanark County Situation Table uses the following procedure to assess AER referrals:

- Filter One Agency determines a situation is beyond its scope and may meet threshold for AER.
- Filter Two De-identified discussion held at situation table in order for group to determine if it meets threshold.
- Filter Three If it meets the threshold, most relevant/appropriate agencies are determined for intervention planning.
- Filter Four Identified agencies with a direct role meet separately to discuss limited personal/confidential information in order to inform plan to address risk factors.

In all cases, obtaining consent to provide multi-sector services, and to permit any further sharing of personal and confidential information in support of such services, will be the first priority of the combined agencies responding to the situation.

### Non-AER Referrals

Agencies may now make referrals for individuals who give consent to be discussed and who are deemed to be at a high level or risk, although not acutely elevated. The definition for non-acutely elevated risk is as follows:

"High" or "elevated" risk is deemed to be occurring if an agency representative determines the following:

- Multiple risk factors are present.
- Continuation of the situation would likely result in the level of risk escalating to "acute" and increasing the possibility of serious harm or victimization and the need for a more formal and intrusive intervention or an emergency response.

 A multi-agency response and the release of limited personal information is needed in order to reduce the risk of harm.

The four-filter process is essentially the same in non-AER referrals, with the exception that consent MUST be obtained prior to the referral. The situation table records the risk factors, study flags, involved agencies and services mobilized using a separate spreadsheet provided by the Ministry in order to continue to assess risks and vulnerable populations in the community. No identifiable information is retained by the situation table.

## Follow Up

At subsequent meetings of the situation table, the lead agency at filter four reports back to the group regarding the conclusion of the intervention, for example, whether risk was lowered because an individual was connected to services or whether there is still acutely elevated risk and further intervention needs to occur.

The following section provides detailed statistics from 2020 and the first half of 2021, as well as comparisons with previous years.

## **Lanark County Situation Table Statistics**

## **Demographics**

In 2020, 28 discussions were held. Of the 24 that proceeded to intervention, 15 were individuals, seven were families and two was classified as "environmental."

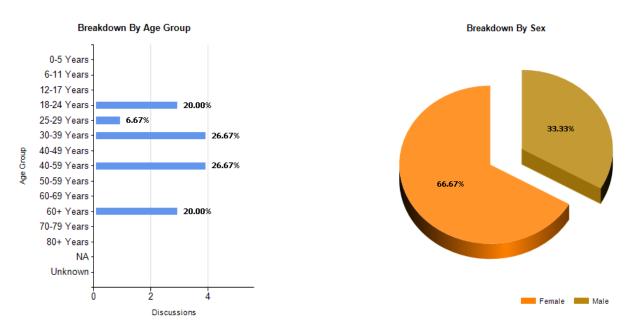
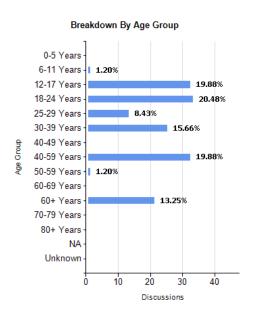


Figure 1 Demographics - 2020

**NOTE:** Data that appear in the "Breakdown by Age Group" and "Breakdown by Sex" graphs are only associated with discussions where Discussion Type is identified as "Person."

The charts below represent the total from inception Dec. 9, 2015 to June 30, 2021.



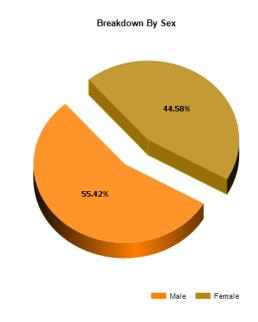
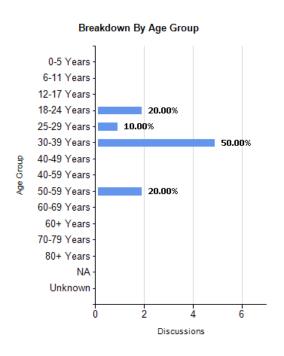


Figure 2 Demographics - December 2015 to June 30, 2021

The following charts represent the first six months of 2021.



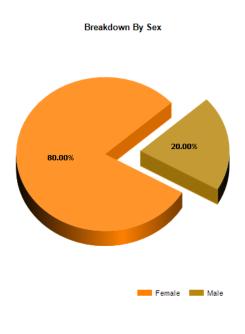


Figure 3 Demographics – Jan. 1 to June 30, 2021

Of note is a large jump in the number of females being referred to the situation in 2021 as compared to previous years. In the first few years of operation, the split was closer to even, with males tending to be referred more often. This started to change in 2019, with the most significant increase in the number of women being referred occurring so far in

2021. In 2020 and 2021, the number of individuals under the age of 18 has dropped dramatically, we may be related to schools being closed to in-person learning and fewer adult eyes on vulnerable youth.

The following chart shows Vulnerable Age Groups by Year from Jan. 1, 2017 to the end of June 2021. A spike in the number of seniors referred to the situation table in 2018 may be attributed to the addition of Health Link agencies to the table.

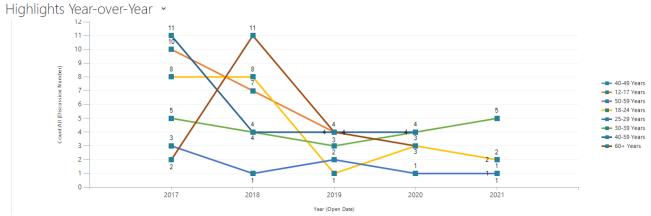


Figure 4 Vulnerable Age Group by Year

The following chart shows the total number of discussions in five years (2017 to the first half of 2021). Referral numbers increased in 2020 compared to the previous year and are tracking for another increase in 2021. The decline in discussions in previous years can be attributed to improved screening of referrals prior to coming to the situation table, more networking and awareness of services by agencies leading to connections prior to crisis, and the inception of the Mobile Crisis Response Team, with mental health nurses embedded with Lanark OPP and Smiths Falls Police Service beginning in the fall of 2018, allowing for interventions prior to individuals being referred to the situation table.

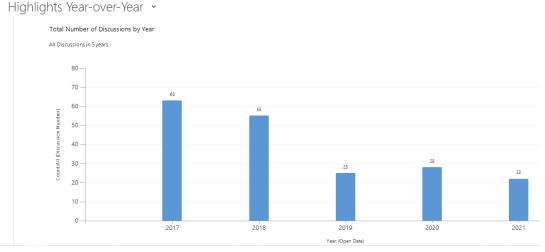


Figure 5 Total Discussions by Year

### **Conclusion Reasons**

Of the 28 discussions held in 2020, four were rejected. Of those, three were deemed to not be at acutely elevated risk and were referred to the non-AER process instead. For the other, it was determined more could be done by the originator.

The conclusions for the 28 discussions in 2020, including the 24 that proceeded, are shown below.

Conclusion Grouping	# of Discussions	Percentage
Overall risk lowered	17	60.71%
Still AER	5	17.86%
Rejected	4	14.29%
Other	2	7.14%
Total	28	100.00%

Table 1 Conclusions - 2020

Of the 17 referrals that had overall risk lowered, 15 were connected to services and two had risk lowered through no action of the situation table. The remaining two relocated out of the jurisdiction. Five were concluded as "still at acutely elevated risk." Of those, three refused services and two were deemed to be "systemic" issue (roadblocks in the system). Consequently, 71% of the referrals that proceeded to intervention were resolved with overall risk lowered.

From inception to June 30, 2021, there were 269 referrals to the situation table. Of those, 217 (81%) met the threshold of acutely elevated risk and 181 (83%) subsequently had overall risk lowered. So far in 2021, 16 of the 20 discussions (80%) have met the threshold, with 87.5% concluded with overall risk lowered.

Occasionally a discussion will be re-opened if acutely elevated risk is identified again later. Sometimes persisting risk factors are involved or a new risk factor has been introduced. Reopenings can also be due to an individual not being located the first time, but connected to services after a second referral.

## Agency Involvement

In 2020 and 2021, a shift began to occur in agency engagement, possibly attributed to the pandemic. In 2020, Lanark County OPP and Lanark County Victim Services were the top referrers to the situation table. So far in 2021, Adult Probation is the top referrer. Since inception, police have been the top referrers to the table due to the 24/7 nature of their service and the tracking of repeat calls for service. There was a dramatic drop in the number of referrals when the Mobile Crisis Response Team began in 2018, as previously mentioned. Police involvement at the intervention stage typically drops off significantly once appropriate services are engaged, unless there is a safety concern involved or an officer has a good rapport with individuals that could help to establish contact with other agencies.

In 2020, almost every agency represented at the situation table was involved with a discussion that proceeded to the intervention stage as either an originating, lead or assisting agency. In 2020, Victim Services led four interventions and Probation led three, while Lanark County Mental Health was by far the top assisting agency, being involved in 18 of the 24 referrals that proceeded to intervention. Overall in 2020, Victim Services had the most engagement, followed by Lanark County Mental Health and the OPP. Due to the prevalence of housing issues in 2021, Lanark County Social

Services has had the most overall engagement so far this year, followed by Victim Services and Probation. Overall risk factors are examined in more detail later in the report.

The charts below show overall agency engagement for 2020, from inception to June 30, 2021, and for the first six months of 2021 (respectively) in the originating, lead and assisting categories.

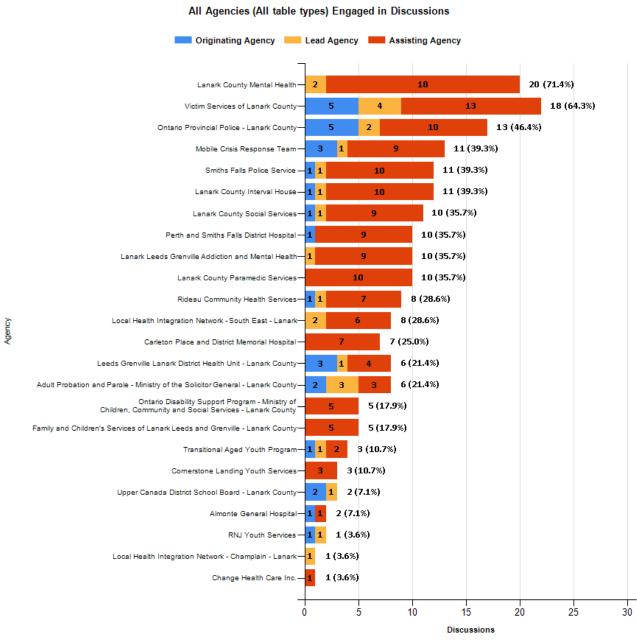


Figure 6 Agency Engagement 2020

#### All Agencies (All table types) Engaged in Discussions Originating Agency Lead Agency Assisting Agency 137 (50.9%) 112 Ontario Provincial Police - Lanark County 54 122 (45.4%) Lanark County Mental Health -107 (39.8%) Victim Services of Lanark County -101 (37.5%) Lanark Leeds Grenville Addiction and Mental Health-79 (29.4%) Lanark County Social Services -61 (22.7%) Adult Probation and Parole - Ministry of the Solicitor General - Lanark County -60 (22.3%) Smiths Falls Police Service 60 (22,3%) Family and Children's Services of Lanark Leeds and Grenville - Lanark County -57 (21.2%) Upper Canada District School Board - Lanark County 55 (20.4%) Lanark County Interval House 49 (18.2%) Perth and Smiths Falls District Hospital - 3 4 45 (16.7%) Open Doors for Lanark Children and Youth Leeds Grenville Lanark District Health Unit - Lanark County -42 (15.6%) Local Health Integration Network - South East - Lanark-5 21 26 (9.7%) 25 (9.3%) Transitional Aged Youth Program -1 21 22 (8.2%) Lanark County Paramedic Services -21 (7.8%) Local Health Integration Network - Champlain - Lanark - 7 10 11 20 (7.4%) Mobile Crisis Response Team -Cornerstone Landing Youth Services -2 19 (7.1%) 16 (5.9%) RNJ Youth Services - 27 9 15 (5.6%) Rideau Community Health Services -2 2 13 9 (3.3%) Carleton Place and District Memorial Hospital Catholic District School Board of Eastern Ontario 7 (2.6%) Ontario Disability Support Program - Ministry of Children, Community and Social Services - Lanark County 7 (2.6%) 5 (1.9%) Connectwell Community Health -1 4 (1.5%) Change Health Care Inc. Lanark County Community Justice Program -2 2 2 (0.7%) Almonte General Hospital -2 (0.7%) 2 (0.7%) Youth Justice Services - Ministry of Children, Community and Social Services - Lanark County Lanark Community Programs - 2 2 (0.7%) 1 (0.4%) Rideau-Tay Health Link -1 (0.4%) Brockville Mental Health Centre - ACTT Dual Diagnosis 50 100 150 200 Discussions

Figure 7 Agency Engagement 2015 to June 2021

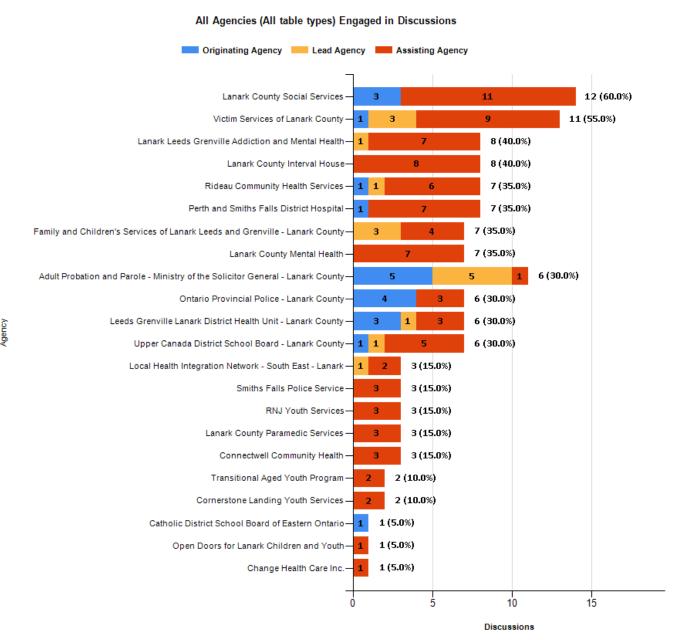


Figure 8 Agency Engagement Jan. 1-June 30, 2021

With referral numbers increasing slightly over the last two years since the large drop in 2018 following the inception of MCRT, decreased police engagement in referrals and more referrals coming from different agencies could be considered a positive step towards wider involvement in the situation table and increased early intervention when police are involved that diverts from the situation table.

## **Risk Factors**

The RTD system places risk information into different groupings. SOLGEN defines risk factors as "negative characteristics and/or conditions present in individuals, families and communities that may increase the presence of crime or fear of crime in a community." There are 105 risk factors included in the RTD. These fit into 27 categories along with 13 Community Safety and Well-being high-level priorities, which allows for different types of analysis. The following tables show the top five risk categories for individuals and families respectively for the last three full years, the first half of Lanark County Situation Table \* Annual Report – January 2020 to June 2021

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2021 and for all time. Housing, basic needs and poverty are highlighted to show the increasing incidence of these risks in the referrals coming to the table in recent years, which also reflects the nature of agency involvement. Housing is becoming a critical concern in communities. In light of the pandemic, poverty and basic needs are also being tracked.

	Top Risk Categories – Persons									
Year	Top 1		Top 2		Top 3		Top 4		Top 5	
2018 (35 disc.)	Mental Health	86%	Criminal Involvement , Drugs	49%	Antisocial/Negative Behaviour	40%	Basic Needs, Parenting	34%	Suicide	31%
2019 (18 disc.)	Mental Health	94%	Alcohol	61%	Antisocial/ Negative Behaviour	56%	Criminal Involvement, Physical Health	44%	Drugs, Housing	39%
2020 (15 disc.)	Mental Health	93%	Antisocial/ Negative Behaviour, Drugs, Housing	60%	Basic Needs, Criminal Involvement	47%	Crime Victimization, Physical Health	40%	Alcohol, Physical Violence	33%
2021 (10 disc. to June 30)	Mental Health	90%	Criminal Involvement	80%	Drugs	70%	Poverty	60%	Alcohol, Antisocial/ Negative Behaviour, Housing, Physical Health	50%
2015- 2021 (166 disc.)	Mental Health	87%	Criminal Involvement	58%	Drugs	50%	Alcohol	45%	Parenting	35%

Table 2 Top Five Risk Categories for Individuals by Year

In 2018, housing was a risk in 29% or referrals, and poverty in 11%. In 2019, housing made the top 5, with basic needs and poverty inching up at 33%. In 2020 housing and basic needs were the #2 and 3 risks, with poverty at 20%. So far in 2021, poverty is a factor in more than half of the referrals, with housing at 50% and basic needs at 40%. For all time, housing is in sixth place at 30%, followed by basic needs at 28% and poverty at 19%. Mental health continues to dominate referrals, consistently appearing as the top risk in 87 to 94% of referrals.

**Top Risk Categories - Families** Top 4 Year Top 1 Top 2 Top 3 Top 5 Parenting 91% 64% 45% Mental Health 36% 27% Criminal Alcohol. Missing Involvement Antisocial/ School 2018 Negative (11 Behaviour, disc.) Drugs, **Physical** Violence Crime 67% Alcohol, 33% (no further Victimization, Antisocial/ risks Parenting. Negative identified for Physical Behaviour, the 3 Health. Cognitive discussions) 2019 **Physical** Functioning, Violence Criminal (3 disc.) Involvement, Drugs, Housing, Mental Health, **Poverty** 100% 86% 71% Elderly Abuse, 57% 43% Mental Parenting Antisocial/ Alcohol, Health Negative Physical Violence Basic 2020 Behaviour, Needs, **Emotional** Cognitive (7 disc.) Violence. Functioning, **Physical** Criminal Health Involvement 100% 67% Antisocial/Negative 50% 2021 Mental **Basic** 83% **Housing Emotional** 33% (6 Health Needs, Behaviour, Poverty Violence. disc. Druas. Missina Parenting, School, to Physical Supervision June Health 30) 2015-77% 64% Criminal 47% Drugs 45% **Physical** 43% Parenting Mental 2021 Health Involvement Health (47 disc.)

Table 3 Top Five Risk Categories for Families by Year

The number of family referrals to the situation table is much smaller than individuals, making it more difficult to establish trends; however, it is worth noting that mental health was the number one risk in 2020 and so far in 2021 at 100% of the referrals and that basic needs, housing and poverty were all in the top five risks so far this year. The number of family referrals has been trending higher each year after a drop in 2019. In 2018, basic needs were a factor in 18% of referrals, with housing and poverty 9%. In 2019 there were only three referrals and the risks were similar in all cases, with housing and poverty a factor in a third of referrals. (Basic needs was not noted as a risk.) In 2020 poverty was at 14% and housing was not listed. For all time, basic needs was at 36%, housing at 26% and poverty at 13%.

Mental health continues to be found as a prevalent risk in every year. It should be noted that for each individual discussion, there can be numerous risk factors within a single risk category. For example, an individual who has had repeated and escalating contacts with police may be demonstrating several different criminal involvement risk factors within the single criminal involvement category (e.g. mischief, assault and theft). Criminal involvement is frequently seen as a risk considering the volume of referrals that come from police, often due to escalating contacts with police. The criminal involvement category can include instances when a person is suspected, charged, arrested or convicted of an offence (as opposed to only convicted, for example).

## **Risk Factors and Demographics**

The RTD does provide the ability to analyse prevalent risk factor variances between genders and age groups. Over time with a larger sample, it may be possible to determine trends related to age group and gender and the types of risks encountered in an effort to pinpoint strategies to mitigate those risks at an earlier point through community safety planning.

## Study Flags

The RTD offers reports to show the range of study flags associated with discussions. Since inception, the most frequent study flag has been, by far, "recent escalation." This is typically associated with referrals from police, as frequency of involvement with individuals is often an indicator of the need for a referral. In 2020, 75% of the discussions that proceeded to intervention included the "recent escalation" study flag. In 2019, the number was 77%, it is 69% so far in 2021 and 61% since inception. For the first time since inception, "recent escalation" has dropped down in the study flag list for the first six months of 2021 – replaced by homelessness at 69% and followed by domestic violence and risk of losing housing/unsafe living conditions – which is consistent with some of the trends noted during the pandemic. As shown in the charts below, those study flags, along with transportation and social isolation, have consistently been within the top five study flags since inception. Unlike risk factor records, not all discussions include recorded study flags.

Study Flag	Number of Study Flags Reported
Recent Escalation	17
Homelessness	10
Transportation Issues	8
Risk of Losing Housing/Unsafe Living Conditions	7
Domestic Violence	7
Child Involved	6

Table 4 Top Five Study Flags (22 Discussions), 2019

Study Flag	Number of Study Flags Reported
Recent Escalation	18
Risk of Losing Housing/Unsafe Living Conditions	12
Domestic Violence	11
Homelessness	9
Social Isolation	9
Cognitive Disability	8

Table 5 Top Five Study Flags (24 Discussions), 2020

Study Flag	Number of Study Flags Reported
Homelessness	11
Domestic Violence	7
Risk of Losing Housing/Unsafe Living Conditions	7
Custody Issues/Child Welfare	6
Recent Escalation	6
Methamphetamine Use	4
Child Involved	4
Sex Trade	3
Social Isolation	3

Table 6 Top Five Study Flags (16 Discussions), Jan. 1-June 30, 2021

#### Study Flags

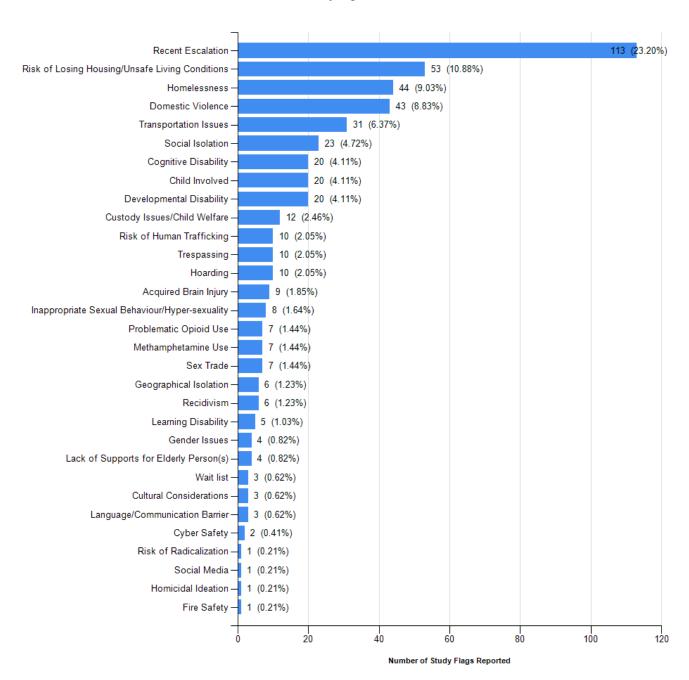


Figure 9 All Study Flags (184 Discussions), 2015-2021

#### Services Mobilized

The Risk-driven Tracking Database (RTD) system now has a "Services Mobilized" section, and the Lanark County Situation Table began tracking that information in late 2017, with 2018 representing the first full year of data. This includes different categories of services and allows the lead agency to indicate during the report-back process whether individuals (or others) were engaged, informed of, connected to or refused a service. It also can indicate if a service is not available. Mental health continues to be the service mobilized most often. The charts below show the range of services that were mobilized in 2020 and the first six months of 2021. Note the prevalence of social services and housing so far in 2021.

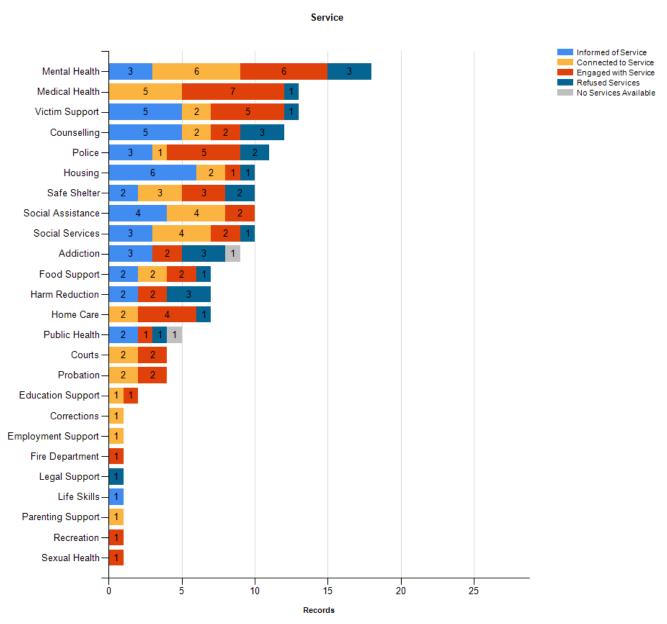


Figure 10 Services Mobilized Categories, 2020

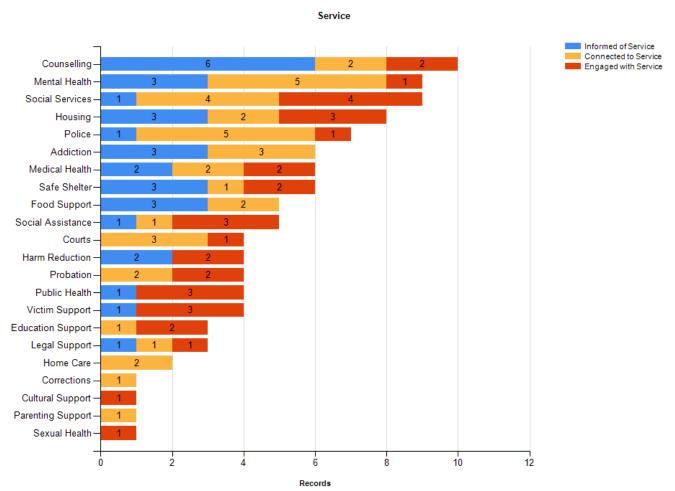


Figure 11 Services Mobilized Categories, Jan. 1-June 30, 2021

**OPP** 

### Pre- and Post-Referral Data

Since the start of the Lanark County Situation Table, Lanark County OPP has been evaluating its effectiveness in relation to calls for service pre-referral and post-referral. This applies only to individuals referred to the situation table by the OPP. From inception to the end of June 2021, OPP have made a total of 112 out of 269 referrals. In 2020, OPP reviewed the five referrals they made that year to determine if there had been a reduction of officer hours and calls for services committed to those individuals.

The report showed with the combined data for the individuals there continues to be a trend in the reduction of officer hours and calls for service dedicated to those involved. Overall, and in keeping with the previous years' analysis, there continues to be a trend in the reduction of officer interactions with subjects, down 56%. CAD hours (Computer Aided Dispatch), which indicates the number of hours multiplied by the number of officers responding to a call, decreased by 51%, and there was a 38% decrease in total officer hours, which is the number of CAD hours plus any supplemental hours noted in occurrences. Total calls for service decreased by 61%. While some individuals have seen a less dramatic decrease, others have seen a significant reduction. Based on the rate of decrease there is an overall average of 42.4 total officer hours reduced per subject and an average reduction of seven calls for service per individual. The analysis does not include time spent by court officers or support staff after initial interactions with a subject, nor does it include any

court time accrued by officers relating to any of the interactions. It can be inferred that those hours would also be reduced with fewer interactions.

## **Grants and Activities**

Since 2015, the Lanark County Situation Table and related activities (e.g. the Community Plan for Safety and Well-being and collaborative projects) have been funded by a combination of provincial grants through the Perth Police Services Board, as well as municipal and in-kind contributions. A summary follows.

## **Completed Grants**

The following is an outline of the initial and completed grants that have been authorized by the Perth Police Services Board related to the situation table and other projects.

- 1. <u>Proceeds of Crime (2015-2016)</u>. Initial grant to pilot the Lanark County Situation Table. The PSB received \$59,962 to hire the coordinator, launch the situation table, begin the Community Safety and Well-being Plan component and coordinate training activities with community partners.
- 2. <u>Proceeds of Crime (2016-2017)</u>. This grant continued the initial work of the Lanark County Situation Table, including operations and coordination. It moved the CSWB Plan forward, and supported training initiatives and education. The PSB received \$59,935.
- 3. <u>Policing Effectiveness and Modernization Grant (2017-2018)</u>. The PSB received an allocation of \$60,000 to continue coordination of the LCST and CSWB Plan, as well as ongoing training partnerships and mobilization and engagement activities with police.
- 4. <u>Proceeds of Crime (2018-2020)</u>. This is the \$158,000, two-year grant to pilot the mental health nurse program, now known as the Mobile Crisis Response Team.
- 5. <u>Policing Effectiveness and Modernization Grant (2018-2019)</u>. The PSB again received the \$60,000 allocation to sustain situation table and CSWB plan coordination.

## **Current Grants**

The following grants are currently underway through the Perth Police Services Board:

- 1. <u>Community Safety and Policing Local Stream (2019-2022)</u>. This grant provides \$45,000 per year for three years to support Lanark County Situation Table and Community Safety and Well-being Plan coordination, as well as some training activities. (The Local Stream is the former PEM Grant allocation. The allocation was reduced as part of provincial budget cuts in 2019.)
- 2. Community Safety and Policing Provincial Stream (2019-2022). This grant has a theme around sexual assault, harassment and human trafficking. Funding was awarded in December, with \$46,650 in the first year, \$60,000 in the second year and \$60,000 in the third year. It primarily supports a part-time Victim Advocate position (in partnership with Lanark County Interval House), as well as training activities, survivor engagement, the development of a training video for police, and a victim-centred interview room in Carleton Place.

Since 2015, a total of \$699,547 in provincial grant funding has been secured for the Town of Perth (for the benefit of the entire county) through the Perth Police Services Board via Lanark County OPP and agency partners, as well as many thousands more in in-kind support.

Municipal and In-Kind Contributions: In 2016 and 2017, several local municipalities generously contributed funds to support situation table operations. These funds were intended to be seed and/or bridge funding between grants as the coordinator worked to secure additional funds. Perth (through the Police Services Board budget), Tay Valley, Montague, Mississippi Mills, Drummond/North Elmsley and Lanark Highlands made contributions. These funds are held in reserve to be used if needed. In addition, Lanark County provides meeting space and IT support as an in-kind contribution, the Town of Perth provides in-kind contract administrative support and Lanark County OPP provides in-kind office space for the coordinator.

**Committees:** In addition to the regular situation table operations and activities related to the community safety planning process, the coordinator continues to participate in several committees that are relevant to the work outlined in the community plan for safety and well-being, which provides valuable networking and information that supports the plan, including:

- Lanark County Child and Youth Services Collaborative
- Community of Practice (Situation Table Coordinators)
- Child and Youth Advocacy Centre Steering Committee
- Vital Signs (Perth & District Community Foundation)
- Human Services Justice Coordinating Committee
- Successful Aging Advisory Committee
- Justice and Mental Health Rural Outreach Project Committee (project until September 2020)
- Community Pandemic Response Committee
- Planet Youth Lanark County
- Lanark County Emergency Management
- Isolation Centre Working Group
- Victim Advocate Partners
- United for All (United Way)

### 2020 Activities:

- Continued working with Lanark OPP (A/Detachment Commander Insp. Karuna Padiachi) and Lanark County Mental Health to advocate for sustainable funding for the Mobile Crisis Response Team.
- On March 3 and 4, the coordinator was invited to speak about Lanark County's community safety planning
  journey and our various collaborative initiatives at the Community Safety and Well-being Symposium held in
  Regina, Saskatchewan. Close to 300 people attended the event, including representatives from Scotland, and
  the coordinator's presentation was well received. It was an excellent learning and networking opportunity, and a
  chance to hear about progress made in many communities regarding the CSWB model. The full cost was paid by
  the Government of Saskatchewan.

- With the onset of COVID-19, the coordinator worked to switch the situation table format to a virtual model, which has continued to meet regularly and on an ad-hoc basis since March 2020 without interruption. The format has been well received and eliminated travel time for many agency representatives.
- On March 17, the first meeting of the Community Pandemic Response Committee was convened by video conference. Organized by Ramsey Hart of The Table Community Food Centre and hosted through United Way Eastern Ontario, this assembly of local agencies came together quickly to attempt to mobilize services such as food delivery, mental health supports and access to information concerning the lockdown measures. As part of this group, the coordinator worked with Lanark County to develop a COVID information page on the County's website, which has been updated over the months. This venue, including a survey of the community, has contributed to a better understanding of the impacts of the pandemic in our area.
- The coordinator took part in the County's Emergency Management meetings with all municipalities to provide updates regarding services for vulnerable populations. The work of the Community Pandemic Response Committee was very informative for this process.
- The coordinator was asked to be part of a working group to set up an isolation centre for COVID-positive homeless/precariously housed individuals for Lanark County and Smiths Falls. The coordinator assisted with communications about the centre and spreading the word to local agencies on the referral process. The centre was set up through emergency Social Services Relief Funding (Phase 1) through Lanark County Social Services provided by the province and is set to operate until the end of 2021.
- Final reports for the 2019-2020 year for both Community Safety and Policing Grants were submitted to the ministry in May, and interim reports for 2020-2021 were submitted in November.
- The situation table supported virtual human trafficking training for five Lanark OPP officers.
- Filming began for the officer training video.
- The Culture and Diversity Working Group of the CSWB Plan launched the Inclusive Voices social media platforms to inform on racism and diversity.
- The need for affordable housing in Lanark County continues to be a major issue, and the coordinator continued to work with various agencies to try to support short- and long-term solutions and advocacy.
- The CSWB Advisory committee met in December and our new co-chairs, Insp. Karuna Padiachi and Larry McDermott, led a process to help prioritize actions.

## **2021 Activities**

- The 2020 Progress Update for the CSWB was released in February.
- The coordinator supervised a placement student from Algonquin College, Jacob Legault, in the winter and spring. Jacob worked with the coordinator and community partners, including Lanark County Interval House, the Victim Advocate and the Sexual Assault/Domestic Violence Advisory Committee. Of particular note he took a leading role in a final report to evaluate the victim experience in the Victim Advocate Program, which was presented to the SADV Advisory Committee and partners. He will continue to work with the coordinator on a contract for curriculum for the police training video.
- The coordinator attended special Lanark County Community Services Committee meetings in the spring was subsequently invited to sit on the Lanark County Housing Working Group with other agencies, county staff and a private developer, which was tasked with making recommendations to Lanark County Council on elements of the 10-Year Housing and Homelessness Plan and moving partnerships forward.

- An Indigenous Health & Well-being Working Group has formed under the plan with co-chairs Insp. Karuna Padiachi and Larry McDermott, Lanark County Warden Christa Lowry, Perth Mayor John Fenik and Lanark County Interval House Executive Director Erin Lee. Its goal is to make recommendations on Indigenous/Municipal relations for Lanark County Council.
- The coordinator was invited to make a presentation to the provincial Inter-ministerial Working Group in June, which consists of representatives across the spectrum of provincial services. The presentation was to highlight Lanark County's work on the CSWB Plan, as well as the situation table and other collaborative projects. There were several informative presentations.
- In the spring two successful trauma-informed care training sessions were held virtually with ATTCH. This was done with support from multiple partners, including Lanark County OPP, Hawkesbury OPP, the Perth Police Services Board, Hawkesbury Police Services Board, the Lanark County Situation Table, Lanark County Interval House and Community Support, and Open Doors for Lanark Children and Youth. Participants included agency representatives and OPP officers from across eastern Ontario.
- The final reports for year two of the Community Safety and Policing Grants local and provincial streams were completed and submitted to the Ministry of the Solicitor General in April. The grants are now in their final year.
- The coordinator continues to provide information presentation to various groups and helps to provide coordinators in other communities with information about the situation table and community plans for safety and well-being.

## **CONCLUSION**

Community partners drive the success of the Lanark County Situation Table and the Community Plan for Safety and Well-being. A consistent and committed membership has been a strength at the situation table and has enhanced the ability of partners to come together to help those requiring support, not only at the situation table but in other instances as well. Examples of collaboration were evident throughout the pandemic, when agencies and organization rallied to provide services and supports.

Thank you to the many partners and participants who have supported the work of the Lanark County Situation Table and the Community Plan for Safety and Well-being, and to the Ministry of the Solicitor General for its ongoing support of this valuable risk-intervention model.